

Lindsey Nguyen

| 4693608014 | lindseytramnguyen@gmail.com |
<https://lindseytnguyen.com/> | www.linkedin.com/in/lindseythuytramnguyen |

EDUCATION

UNIVERSITY OF TEXAS AT AUSTIN

Austin, TX

Masters of Science

Aug 2024 - May 2026

Major in Information Sciences (Human Computer Interaction) with a concentration in UX/UI

Relevant Coursework: Python Programming, Usability, Human AI, Interaction Design, Information Architecture

Clubs: UX Design Club, UX Professionals of America, Women in Informatics

UNIVERSITY OF TEXAS AT DALLAS

Richardson, TX

Bachelor of Arts

Aug 2019 - May 2023

Major in Arts, Technology and Emerging Communications (ATEC) with a focus on Design

GPA: 3.80/4.0; Dean's List 2022; Dean's List 2023

Relevant Coursework: Design I and II, Interaction Design I and II, Strategic Design, Design Research Methods

WORK EXPERIENCE

EMERSON – Smart Search AI Chatbot

June 2025 - April 2026

Graduate UX/UI Intern

- Supported user interface design for an AI-powered chatbot that utilizes agentic frameworks to consolidate real-time data to support insight and decision-making
- Facilitated usability testing sessions with 15+ customers to collect feedback, uncover usability challenges, and refine chatbot workflows to enhance the overall user experience
- Produced wireframes, prototypes, and visual assets with cross-functional teams in an agile environment, ensuring alignment with brand guidelines and usability best practices

PROJECTS

NEXUS – Design-a-thon Challenge (Visual Design Winner)

Feb 2026

- Won first place in a 48-hour design-a-thon, leading visual design and UI concepting for Nexus, a discovery platform addressing loss of originality in AI-generated design
- Conducted user research and competitive analysis on creative sourcing behavior to inform product direction and design strategy
- Created four user flows and medium-fidelity wireframes in Figma, translating research insights into a cohesive user experience
- Recognized by judges for a human-centered design approach that balances AI tools with creative originality

YES CHEF - Cooking & Social App

Jan 2025 - May 2025

- Designed a cooking app to help young adults cook more often through step-by-step guides, smart meal planning, and personalized tips.
- Surveyed 51 participants and interviewed 10 to identify barriers to home cooking, leading to features like video demonstrations, ingredient substitutions, and simple navigation.
- Collaborated with teammates to prototype and refine the app, ensuring it kept a “human” feel while meeting the needs of both beginner and seasoned cooks.
- Tested the design with users and implemented changes based on feedback to improve usability and engagement.

SKILLS

Programming: Python, HTML/CSS, JavaScript

Technical Skills: Adobe Creative Suite (Photoshop, Illustrator, XD), Figma, Prototyping, User Flows, Usability Testing, User Research (Surveys, Interviews), JS Processing, Motion Graphics (Adobe After Effects, Premiere Pro), Graphic Design

Certifications & Training: UTD Microsoft Ambassador, Google UX Design Certification (Coursera)